

OFFICE OF THE PROVOST

TEACHING & TECHNOLOGY



Reporting to the Provost, Teaching & Technology advances the University's mission through innovative education for learners at every stage and provides university-wide support services. Teaching and Technology is spread between Main Campus, East Campus and the UF TREEO Center, with ~100 employees and financial oversight of more than \$130 million.

SUPPORT SERVICES

Support Services oversees personnel, academic, and financial operations for Teaching & Technology, including management of a \$30 million operating budget. The office serves as the HR liaison for approximately 100 employees and handles fiduciary responsibilities for UF's self-funded educational programs, conferences, and events. It ensures compliance with federal, state, and university regulations, serves as the primary contact for audits related to UF Online and self-funded programs, manages state authorization compliance, and oversees UF's online proctoring resources.

DATA & ANALYTICS SERVICES

The Office of Data and Analytics Services supports Teaching & Technology by providing reporting, dashboard development, and data management. The team administers the Customer Relationship Management (CRM) system, supports business processes, and provides technical consulting, while also serving as the Information Security Administrator (ISA) for the division. Additionally, the office oversees academic data submissions for the State University System (SUS), Board of Governors (BOG), and IPEDS.

MARKETING & ADMISSIONS SUPPORT TEAM

The Marketing and Admissions Support team provides strategic marketing, content creation, digital outreach, and enrollment support for UF Online and self-funded graduate programs. These services guide prospective students from inquiry to application, supporting enrollment growth and brand visibility.

FLEXIBLE LEARNING

The Flexible Learning program offers entirely online, self-paced undergraduate courses designed to help students meet academic goals on their own schedule. Students may begin courses at any time and progress outside traditional semester timelines.

HIGH SCHOOL DUAL ENROLLMENT

The High School Dual Enrollment program allows high-achieving juniors and seniors to earn both high school and college credit through fully online UF courses. Serving 1,500 students from public, private, charter, and homeschool settings, the program spans 29 Florida counties—from the Keys to the Panhandle.

OFFICE OF PROFESSIONAL & WORKFORCE DEVELOPMENT

The Office of Professional and Workforce Development (OPWD) delivers non-credit educational programs to nearly 8,000 learners annually, supporting workforce advancement and personal development. Key offerings include professional development and environmental training as well as UF Conference Services. External-facing Artificial Intelligence training programs also operate through OPWD, serving a growing portfolio of clients including federal government partners.

CENTER FOR ONLINE INNOVATION & PRODUCTION

The Center for Online Innovation and Production (COIP) develops online courses for UF Online, High School Dual Enrollment, Flexible Learning, professional development, and self-funded graduate programs. COIP also leads the Online Course Quality team, which evaluates and awards online course designations. Each year, the team produces over 100 high-production courses and more than 2,000 academic videos, while ensuring readiness for 1,000 UF Online course sections.

UF ONLINE

UF Online delivers affordable, fully online baccalaureate degree programs in partnership with 12 UF colleges. Students choose from more than 25 degree offerings taught by the same distinguished faculty as residential students. In addition to academic instruction, UF Online provides comprehensive student support—including dedicated academic advisors, tutoring, 24/7 technical support, career services, and more. For the third consecutive year, U.S. News & World Report has named UF Online the No. 1 online bachelor's degree program for veterans, the No. 1 online business bachelor's degree program in the nation and the No. 2 best online bachelor's degree program overall.

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